

Request for Return Merchandise Authorization Form

CNC Services Inc.'s goal is to provide our customers with the best support possible in order to make them more productive and profitable with the systems and software that we provide.

In order to ship your Microscribe to the Manufacturer (Immersion Corp.), we must submit a RMA to track your unit through the entire process for the protection of all parties involved. **Please Do Not Ship Your Unit Until You Have Been Issued A RMA Number By Immersion Corp.**

Fill out this form and fax back to CNC Services Inc. 434-946-0903

Please provide the following information:

Customer's Name

Customer's Company Name

Customer's Shipping Street Address

Customer's City, State, Zip

Customer's Telephone Number

Customer's Fax Number

Customer's E-mail Address

Microscribe Serial Number

MicroScribe Unit type (Circle one) 3D 3DX 3DL 3DLX G2 G2X G2L G2LX

Description of service (Circle one) Recalibration 3D to G2 Conversion Repair

Once you have been issued your RMA number and scheduled arrival date, please ship to the following address. In the box please include a copy of this form and ship the unit in time to arrive on the scheduled arrival date. We suggest you use FEDEX or UPS so you can track your shipment

Immersion Corporate Headquarters

801 Fox Lane
San Jose, California 95131 USA
Telephone: 408.467.1900
Fax: 408.467.1901

RMA Number _____ To be provided by Immersion Corp.
Scheduled arrive date _____ To be provided by Immersion Corp.

Fax this form back to CNC Services, Inc. (434) 946-0903